

OUR
FUTURE
IN THE
MAKING



Pillars Community Health

Healing. Caring. Educating.

An organization created by the merger of Pillars and Community Nurse Health Center

THIS BOOK IS OUR MANIFESTO

**...a statement declaring our motivations and our intentions.
It's a first look at the newly merged organization taking shape
in the heart of your community.**

Pillars Community Health is an innovative health and social services agency located in the western and southwestern suburbs of Chicago.

AT THE HEART OF OUR WORK IS THE DESIRE TO

HEAL, CARE, AND EDUCATE;

TO ACTIVELY TACKLE THE CHALLENGES

OF OUR COMMUNITY FROM

spiking suicide rates to sexual violence

TO ADDICTION AND CHALLENGES ACCESSING

QUALITY HEALTH CARE;

to stand strong, as pillars,

ON BEHALF OF EVERY PERSON

who is reaching for a better future.

WE BELIEVE

that the community is healthier and safer when we

ADDRESS THE NEEDS OF INDIVIDUALS.

As a result of the merger, people right here

IN YOUR NEIGHBORHOOD

can access a comprehensive array of services to

ADDRESS THEIR WHOLE HEALTH NEEDS

(physical, oral, mental, emotional, and educational),

AT ONE ORGANIZATION.

CHANGE *IS* POSSIBLE WHEN WE WORK TOGETHER.



since 1921

Pillars Community Health is the result of a merger on January 1, 2018, between Pillars and Community Nurse Health Center. Both organizations made large strides on behalf of the community, with predecessor organizations innovating as far back as 1921. The merger of our two organizations has made us one of the first nonprofits in the state of Illinois to integrate community-based primary medical and dental care with behavioral health, educational, and social services.

BY COMING TOGETHER

WITH THE VISION

OF GIVING ALL PEOPLE

EQUAL ACCESS TO THE CARE

THEY NEED, WHEN THEY NEED IT,

we have never had a better opportunity

TO BRING ABOUT POSITIVE CHANGE.

1921

One community nurse began providing well-baby checkups in the back of a drug store in La Grange, for families that couldn't otherwise afford it.



**We believe in the
importance of
community-based
services.**

2017

**Ninety percent of people who walked into our
locations for Mental Health and Addictions Services
were able to connect with a therapist or case
manager that same day.**

1939

A vintage black and white photograph of children at a day care center, overlaid with a teal and yellow gradient. The image shows several children in a yard. One child is on a swing, another is standing near a wooden ladder, and others are on the ground. A large, light-colored rectangular object, possibly a table or a piece of equipment, is in the foreground. The background shows trees and a fence.

Our day care programming dates back to this year, when we opened a day care center for low-income children in La Grange.

We believe in creating access to a variety of services, so that all people can get the care they need, when they need it.

2015

We became a federal grantee, overseeing Head Start and Early Head Start programs for 18 area zip codes. These programs help make preschool accessible to more than 600 children whose families might not otherwise be able to afford it.

1979

We opened a domestic violence shelter, Constance Morris House, to offer a safe haven, advocacy, and counseling to families fleeing from domestic abuse.



We believe we have a responsibility to *tackle the issues* facing our community and have made prevention and education a priority.

2016

A year before the #METOO movement, our Sexual Assault program launched a *Male Allies Against Sexual Violence Initiative*, which is actively working to change male attitudes about rape culture on college campuses and in other settings.

2003

We launched a *Healthy Beginnings* prenatal care management program. Today our Health Center offers onsite prenatal medical services, education, and screenings for post-partum depression.



**We believe in creating
an *empowering, caring*
environment where people
can make informed decisions
about their futures.**

2012

We were formally awarded status as a Federally Qualified Health Center. The federal funding allows our team of doctors, dentists, nurses, and other professionals to provide the highest quality medical and dental care—regardless of whether the patient can afford it.



1956

Just a year after the populations of state mental health asylums reached their peak, we began providing community-based (outpatient) behavioral health counseling. We have continued to innovate through the years to meet the changing needs of our communities while maintaining best practices in behavioral health; for example, we have increased in-home services and opportunities to practice therapeutic goals in the community. Our focus is on helping people avoid hospitalization and remain in their homes.

**We believe in
innovation that leads
to transformation
and healing.**

2009

In one of the largest collaborative health initiatives undertaken in this area, we began overseeing *The Community Healthcare Network of the Western Suburbs*. Through the Network, uninsured, low-income adults gain access to coordinated (free or low-cost) primary care, behavioral health, specialty care, and hospital-based services, among others. This partnership is ultimately what led to the merger of Community Nurse Health Center and Pillars.



1992

With the help of the Adventist La Grange Family Medicine Residency Program and local physicians, we opened our first adult medical clinic to assure access to care for uninsured members of our community.

**We believe in *collaboration*
and have formal partnerships
with multiple hospitals,
first responders, schools,
and others.**

2017

In the midst of rapidly rising rates of depression across the United States, we partnered with NAMI Metro Suburban and Community Memorial Foundation to launch *The Living Room*. The program helped 275 people gain access to mental health care and avoid hospitalization in its first year. Only two people who visited *The Living Room* were hospitalized—and those hospitalizations were voluntary.

SINCE 1995

Our behavioral health services have received the highest level of accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF) since 1995.

LESS THAN 10%

Our Child and Family Development Center was re-accredited by the National Association for the Education of Young Children (NAEYC) in 2017 (less than 10 percent of all child care centers, preschools, and kindergartens receive this recognition, nationally).



We believe all people should have access to *high-quality care* from professionals. We employ more than 300 staff including licensed doctors, nurses, dentists, clinical social workers, licensed professional counselors, teachers, and more.

30%

Our Health Center has received quality awards from the U.S. Department of Health and Human Services for four years in a row and ranks among the top 30 percent of all Federally Qualified Health Centers nationally in quality outcomes.

TODAY

Today our services are more comprehensive and seamless than ever, as we focus on caring for the whole health of the community.

With nearly 100 years of history behind us, we have a responsibility in this moment to honor the supporters and staff who have gone before us and to use our time with the organization to secure its future.

COMMUNITY HEALTH CENTER
501(C)3 NONPROFIT MEDICAL
VISION PRENATAL AND POSTPARTUM
COMMUNITY SUPPORT Mental Health Counseling
DENTAL PSYCHIATRY WOMEN'S HEALTH
ADDICTIONS DOMESTIC VIOLENCE SEXUAL ASSAULT
RESALE SHOP ADVOCACY PRESCRIPTION SUPPORT
HEAD START AND EARLY HEAD START GRIEF SUPPORT
PREVENTION PRESENTATIONS **CRISIS HOTLINES**
Health Care for People Experiencing Homelessness
EMPLOYMENT BENEFITS SUPPORT

Healing. Caring. Educating.

Dear Friends,

As you can see from this manifesto, this organization has deep roots, with nearly 100 years spent transforming the lives of families and individuals right here in your community. The recent merger that has created Pillars Community Health gives us a unique opportunity to provide even more comprehensive care and education. That means we have a responsibility to keep our finger on the pulse and to chip away at the issues impacting people in the western and southwestern suburbs.

From teen suicide and sexual assault to rapidly rising rates of addiction and challenges finding affordable health care, the issues are many—and they're affecting every single one of us in some way. Our highly qualified staff of 300 professionals—from doctors and dentists to social workers, therapists, advocates, and teachers—is actively working, day in and day out, to drive change, to heal communities, to care for each and every person who needs care...because every person deserves equal access to quality care and education.

Thank you for being among our community of supporters. We are so grateful for every individual, family, and organization that has been a part of our past and is standing beside us as we head into the future. You are the pillars of our community. Change is possible if we work together.

Sincerely,

A handwritten signature in blue ink, reading "Angela Curran". The signature is fluid and cursive, with a large initial 'A' and a long, sweeping underline.

Angela Curran, JD, LLM

President and CEO of Pillars Community Health



FY2017 ANNUAL REPORT

Pillars Community Health serves more than 10,000 people across 35 communities in western and southwestern suburban Cook County, eastern DuPage County, and Chicago. All clients and patients are welcome, regardless of their ability to pay.

Pillars Community Health is a 501(c)3 nonprofit organization. We receive funding from a variety of sources including federal, state, and local government; foundations; United Way; and generous donations from individuals, corporations, and community groups. Thank you to each of our supporters for making our work possible and for making our community a healthier place.

To see a complete list of donors to both Pillars and Community Nurse Health Center from July 1, 2016–December 31, 2017, please visit us online at www.PillarsCommunityHealth.org.

Audited financial statements are available for review upon request. This report is for the period beginning July 1, 2016 and ending June 30, 2017.

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Senior Vice President/Chief
Medical Officer

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Senior Vice President
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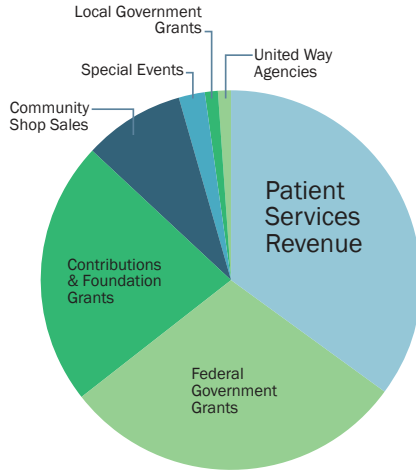
Dorothy Sterling

Cindy Summers

Robert Webb

Thank you to the members of the former boards of directors of Pillars and Community Nurse Health Center for your service: Kelly Dostal; Pat Grundke; Louise Hillegass; Dennis Kajmowicz; Alma Ortiz; G. Steven Ritter, LCSW; Diane Schoenheider; John Frederick Troelstrup; and President and CEO Emeritus of Pillars Community Services Ann C. Schreiner, AM, LCSW.

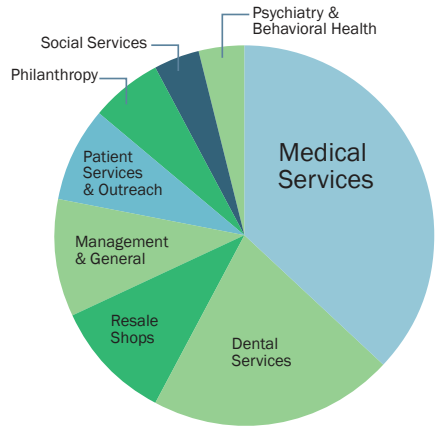
Financial Report for Former
Community Nurse Health Center



Revenue (in thousands)

Patient Services Revenue	\$1,943
Federal Government Grants.....	\$1,613
Contributions & Foundation Grants.....	\$1,245
Community Shop Sales.....	\$473
Special Events.....	\$132
Local Government Grants	\$60
United Way Agencies.....	\$50

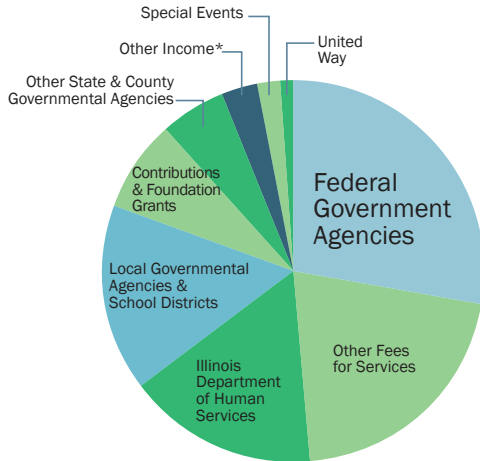
Total Revenue..... **\$5,516**



Expenses (in thousands)

Medical Services.....	\$1,930
Dental Services.....	\$1,087
Resale Shops	\$542
Management & General.....	\$532
Patient Services & Outreach.....	\$422
Philanthropy	\$326
Social Services.....	\$215
Psychiatry & Behavioral Health.....	\$196

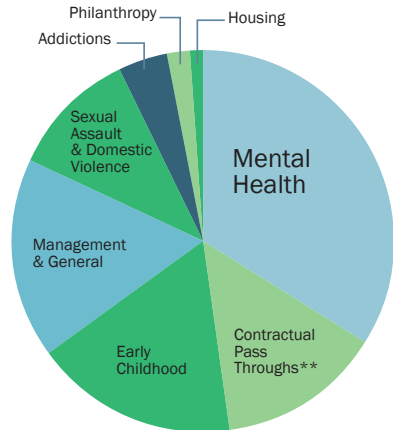
Total Expenses **\$5,250**



Revenue (in thousands)

Federal Government Agencies.....	\$4,686
Other Fees for Services.....	\$3,563
Illinois Department of Human Services.....	\$2,647
Local Governmental Agencies & School Districts.....	\$2,643
Contributions & Foundation Grants.....	\$1,361
Other State & County Governmental Agencies..	\$923
Other Income*.....	\$497
Special Events.....	\$327
United Way.....	\$48

Total Revenue **\$16,695**



Expenses (in thousands)

Mental Health.....	\$5,181
Contractual Pass Throughs**.....	\$2,121
Early Childhood.....	\$2,671
Management & General.....	\$2,538
Sexual Assault & Domestic Violence.....	\$1,606
Addictions.....	\$639
Philanthropy.....	\$352
Housing.....	\$160

Total Expenses **\$15,268**

* Other income includes Miscellaneous Income; Unrealized Gains and Losses on Investments; Interest and Dividend Income; and Change in Fair Value of Beneficial Interest in Trust.

** In FY2016, Pillars was a Head Start grantee with a delegate; and a Lead Agent for the U.S. Department of Housing and Urban Development (HUD) and the Illinois Department of Human Services.

Mission

Pillars Community Health provides health, social, and educational services to build strong, healthy communities.

Vision

We envision communities where all people have equal access to the care they need, when they need it.



708-485-5254

24-hour domestic
violence hotline

708-PILLARS

(708-745-5277)
Main line

708-482-9600

24-hour sexual
assault hotline

Pillars Community Health has 10 locations including:

Berwyn | Hickory Hills | La Grange | La Grange Park | Western Springs

Domestic violence shelter at undisclosed location.



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23 Calendar Ave.
La Grange, IL 60525

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