



Pillars Community Health

Healing. Caring. Educating.

Donor Privacy Policy

Principles of Donor Privacy:

Pillars Community Health shall have formal procedures in place to ensure the privacy of its donors, subject to the following:

- A. For individual donors, Pillars Community Health may acknowledge names of donors in annual reports and similar publications, unless a donor requests that the gift be “anonymous”.
- B. For corporate and other organizational donors, we will generally publicize contributions in publicity surrounding special events, annual reports, and other Pillars Community Health publicity, unless the donor requests that the gift be “anonymous”.
- C. Pillars Community Health will not sell or otherwise provide information regarding donors to any other organization.
- D. All Pillars Community Health donors have the option to, at any time, request that their names NOT be published in Pillars Community Health materials or publicity.
- E. In case of a known security breach through a third-party processing agent (PayPal, DonorPerfect, etc.) or within Pillars Community Health, immediate action of locking down donor data and networks, changing agency passwords, and notifying donors will be implemented to protect the privacy of Pillars Community Health donors and the reputation of Pillars Community Health.

All methods of giving are processed using only secure transactions.

Any transaction, whether be credit card, check, or other form of donation, that provides personal information about an individual will be treated and private and protected information. This applies in every case, regardless of how a donor chooses to submit that information. If a donor elects to donate to Pillars Community Health online, donor giving information will be protected. At a minimum, “private and protected” includes:

- A. Pillars Community Health will apply the best practices in industry standards to secure personal information against unauthorized access and to preserve the accuracy and proper use of that information.
- B. All donor information obtained and maintained by Pillars Community Health is done through, safe, private and secure systems with user names and passwords for every individual having access to those systems.
- C. In addition, Pillars Community Health requires all employees to keep confidential the information that they have access to, in accordance with Pillars Community Health Confidentiality Policy.